Litteratur

Rapporter och böcker

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- Nyström Bertholdsson, H. och D. Striem, 2010: Kvalitetsarbete med värdeskapande i fokus. En kvalitativ studie av socialpsykiatriska boendet Pilbacken. Stockholms universitet, Institutionen för socialt arbete, C-uppsats 15 Hp, VT-10.
- Qulturum, 2009: Mikrosystem – där värdet skapas
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Vetenskapliga artiklar

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- **Part 1**: The Building Blocks of Health Systems, July 2008
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